



# WIFI HOTSPOTS

Academic Library  
Perspective

# WHO WE ARE

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- “UNT Health Science Center is one of the nation’s premier graduate academic medical centers, with five schools that specialize in patient-centered education, research and health care.”
- “We help make sick people well and keep vigorous people healthy”



# IN BEGINNING ...

- August 30, 2016
- Keller Public Library
- Texas Innovation Group meeting
- Reported to my Director and Associate Director
- Met with Access Services Librarian
- Decided to study



# ANALYZE

- Students
  - Some do not have Internet at home
  - Travelling (personal and professional)
  
- Faculty/Staff
  - Travelling (personal and professional)
  - Checking off-campus access while on campus
  - Part of disaster preparedness plan



# DEVELOP

- Got quote from same folks Keller PL using
- Access Services Librarian
  - Policies
  - Procedures
- Systems Librarian
  - ILS setup
  - “Boxes” for checkout
- All
  - Survey



# IMPLEMENT

- Testing phase:
  - Librarians took one home
  - Select staff
- Go-live
  - Word-of-mouth spread quickly
  - Liaison librarians – department meetings
  - Library administration – campus meetings
  - Social media campaign



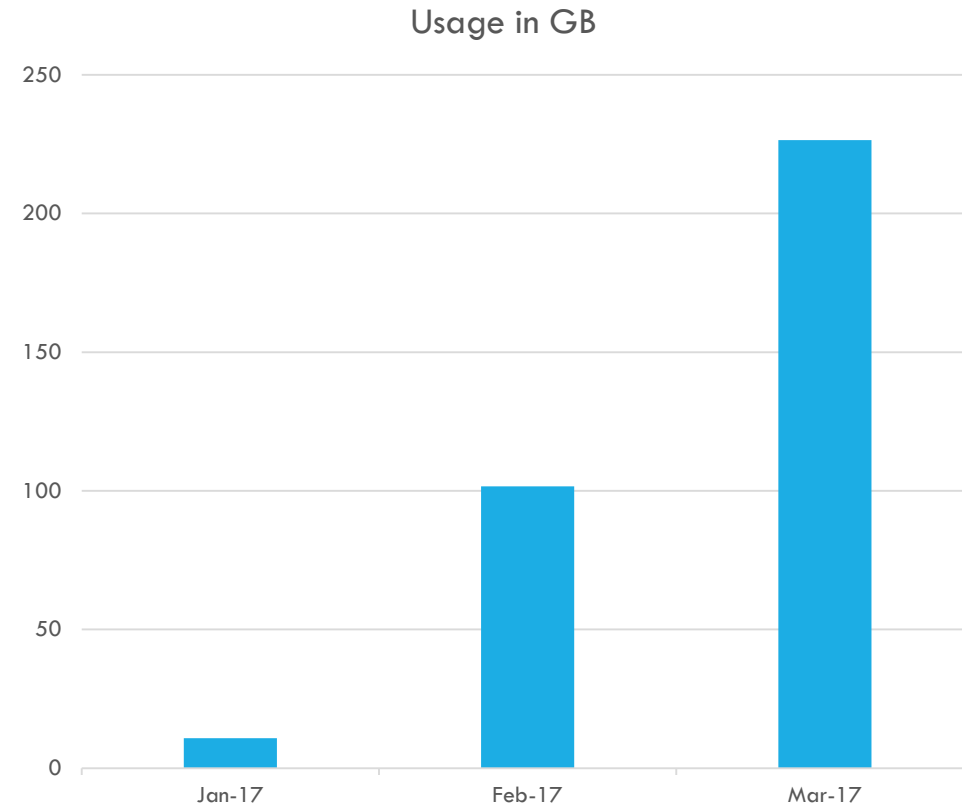
# IMPLEMENT

- Circulation period: 2 weeks (no renewals)
- Replacement fee: \$100
- Book drop return fee: \$100
- Late fee: \$10 / day (and device is “bricked”)
- Acceptable use policy and fees document signed



# EVALUATE

- As of end of March
  - 90 checkouts since Jan 1
  - Stats





# EVALUATE

- Anonymous surveys go to all who check out
  - Asking what, where, why
- Had a problem with an online resource
  - Sat at the reference desk and resolved it
- Article:
  - <http://www.startribune.com/twin-cities-libraries-hesitate-to-lend-internet-hot-spots/414169893/>



# EVALUATE

- Comments:
  - I don't have Internet at home. Now I don't have to live at the library.
  - Others around me were struggling with the hotel WiFi ...
  - My kids were kept entertained all the way back from Tennessee

# QUESTIONS



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